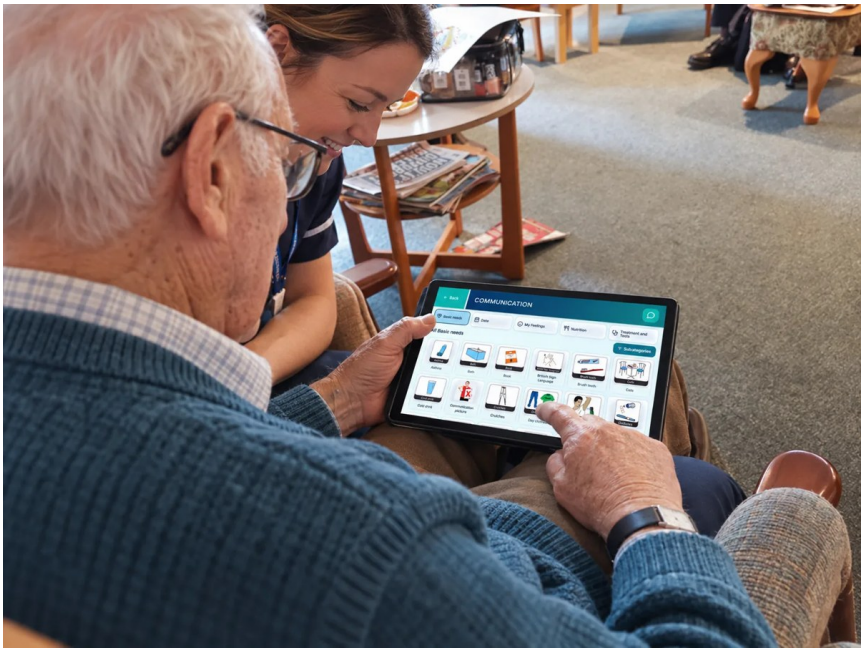
TruSelv

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Good questions before deployment.

A discussion checklist for clinical, digital, information-governance and procurement teams assessing Bedbord or TESS.



The person beyond the diagnosis.

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A discussion checklist for clinical, digital, information-governance and procurement teams assessing Bedbord or TESS.

1. Intended use and specification

Request the exact product, release, hardware model, intended-use statement, supported features and known limitations. Confirm whether any medical-device requirements apply. Do not infer classification from marketing.

2. Clinical safety

Determine whether DCB0129 and DCB0160 apply. Request the relevant clinical risk-management evidence, safety case, hazard log, responsible clinical-safety contact, residual risks and release/change process. Agree the care organisation’s responsibilities.

3. Information governance

Map what information is collected, displayed, stored and shared. Confirm controller/processor roles, lawful basis, special-category conditions where relevant, retention, hosting, subprocessors, transfers and subject-rights support. Complete any necessary DPIA and processing agreement.

4. Security and service continuity

Verify access controls, account lifecycle, authentication, encryption, auditability, update delivery and vulnerability management. Ask about testing, incident handling, backups and recovery where applicable.

For Bedbord, test stale-data behaviour, patient-change workflows and network/power failure. For TESS, confirm shared accounts, content permissions, reset and device loss.

5. Hardware and accessibility

Request applicable conformity declarations, electrical and mounting instructions, approved accessories, warranty and cleaning guidance. Confirm suitability for the intended location.

Test with representative users, local lighting and viewing distances, required languages and assistive/input methods. Record limitations and reasonable adjustments.

6. Commercial and operational arrangements

Confirm legal seller, full costs, taxes, delivery, licences, subscription activation/renewal, support hours, escalation, data return/deletion, exit, disposal and responsibility for maintenance. Agree success measures and acceptance criteria.

Evidence log

For each item record: document title; product and version covered; issue/review date; owner; reviewer; finding; expiry; and action. Missing evidence is an item to resolve, not proof of compliance.

This checklist is not certification. TruSelv's marketing site does not publish verified ISO, DSPT, DTAC, conformity or clinical-safety evidence. Confirm availability for the exact product and use.

References

NHS service manual: Make your service clinically safe

ICO: Data protection impact assessments

Let?s talk about your setting

Contact support@truselv.co.uk or call +44 7920 693839.
Book a demonstration at truselv.co.uk/book-demo